



To: Health and Social Care Scrutiny Board (5)

Date: 10th April 2024

Subject: HealthWatch Coventry Update

1 Purpose of the Note

- 1.1 To inform Members of Health and Social Care Scrutiny Board (5) of the item on HealthWatch Coventry Update
- 1.2 Representatives from HealthWatch Coventry will be sharing a presentation at the meeting.

2 Recommendations

- 2.1 The Health and Social Care Scrutiny Board is recommended to:
 - a) Note the update by HealthWatch Coventry at the meeting.
 - b) Identify ways in which Coventry City Council can work together with HealthWatch Coventry to improve care for Coventry residents.

3 Background and Information

- 3.1 This item provides the Board with an update on the work of HealthWatch Coventry, an independent health and social care champion.
- 3.2 The focus of the item will be:
 - The role of Healthwatch Coventry and what they do.
 - Themes and highlights from previous Care Home Enter and View project.
 - Update on hospital ward visits.
 - Cost of living impacts – to include: satisfaction of NHS services, access to GPs - cost of living impact on health services, etc.
 - Healthwatch promotional campaign - aimed at residents.
 - Healthwatch working in partnership.
 - Other work to include, an award for their work on maternity care for asylum seekers and refugees.
- 3.3 Members will have the opportunity to explore the above following a presentation at the meeting.
- 3.4 Find further information on HealthWatch Coventry in Appendix 1

Appendix 1 – Information about Healthwatch Coventry

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